



September 6, 2019

Sysco National Account Customer,

Sysco continues to closely monitor Hurricane Dorian and its potential impacts along the east coast.

As communicated previously, in alignment with our crisis management and emergency preparedness programs, our Corporate teams, along with our local Operating Companies*, have been executing our hurricane preparedness activities pre-storm. The safety of our associates is our top priority, and we are working to secure our facilities, top-off fuel at our sites, deliver generators to locations in the impacted areas, provide local customer communications, ensure constant communication with our associates via multiple channels, among other items in our preparedness process.

STORM UPDATES: *The storm is now centered 20 miles east of the Outer Banks of North Carolina and accelerating out to sea. A State of Emergency is still in effect for South Carolina, North Carolina, and Virginia. We are closely monitoring the possibility of impact on operations in the coastal areas of North Carolina, Virginia, and Maryland. We will continue to include these companies in our updates.*

We are committed to providing you with delivery plan updates based upon current forecasts. Operations in areas of potential impact are continuing to monitor and hope to remain operational.

Facilities which have returned to normal operations and are no longer in the impact zone have been removed from the list.

- Sysco Columbia: limited shipments to Charleston and Myrtle Beach
- Sysco Raleigh: Outer Banks still being impacted by storm, no deliveries east of I-95 due to power outages, flooding, and weather conditions; limited deliveries east of I-95 Saturday
- Sysco Hampton Roads: no deliveries to Outer Banks on Saturday, ongoing storm surge may impact roads and cause delays
- Sysco Eastern Maryland: limited deliveries to coast
- Bahamas Food Service: facility is fully operational with customer impacts
- Buckhead Northeast: business as usual, monitoring weather
- Buckhead Rhode Island: business as usual, monitoring weather
- FreshPoint Raleigh: business as usual
- FreshPoint Charlotte: business as usual except for coastal routes
- Sygma Carolina: business as usual except Greenville Market due to flooding and power outage

- Trinity Seafood: business as usual, monitoring storm
- Metropolitan Meat & Seafood: business as usual, monitoring storm
- Southeast Redistribution Center: normal operations, managing deliveries around weather
- Northeast Redistribution Center: normal operations, managing deliveries around weather

We will continue to provide updates to our delivery schedules as we closely monitor the changing weather conditions and impacts of the storm as it transpires.

Currently, as the weather forecast is ever-evolving, our local Operating Company associates will continue to be the best contact for your local teams on the following details:

- status of final deliveries prior to the storm.
- expected shutdown time and dates with the understanding these may change.
- the status of emergency supplies staged and ready for the affected areas.
- when operations will be resumed which is dependent upon when the storm passes, damage assessments and associate availability.

As a reminder, our critical location customers, including emergency management organizations, hospitals, nursing homes, hotels and relief shelters throughout any impacted areas will be our priority for delivery during the relief efforts. Following that obligation, Sysco will work with customers to prioritize supplies and deliveries as needed.

Again, we will continue to communicate with you and your local teams as best and often as possible throughout the storm and throughout the recovery efforts.

*Operating Companies considered to be at risk and in planning process

- Bahamas Food Service
- Sysco Southeast Redistribution Center
- Sysco Northeast Redistribution Center
- Sygma Carolina
- FreshPoint Raleigh
- FreshPoint Charlotte
- Sysco Columbia
- Sysco Raleigh
- Sysco Hampton Roads
- Sysco Eastern Maryland
- Metropolitan Meat & Seafood
- Trinity Seafood
- Buckhead Northeast
- Buckhead Rhode Island

Thank you for your continued patience and support.

Sincerely,