URGENT – NESTLE PROFESSIONAL RECALL of STOUFFER'S VEGETABLE LASAGNA (MUA) IMMEDIATE ACTION NECESSARY

Please be aware that receipt of this communication is NOT confirmation that you have received affected product. This correspondence has been distributed as a courtesy to Sysco customer corporate contacts as a notification of a general recall/withdrawal/hold situation. If the unit locations received affected product, they will be contacted by the Sysco Operating Company that services them. If any one of your locations purchased this item(s), regardless of distributor, it is recommended that you check your inventory for affected product.

THIS PRODUCT IS NOT A REPORTABLE FOOD.

Sysco Quality Assurance received notification that NESTLE PROFESSIONAL is conducting a voluntary product RECALL of Nestlé Professional Stouffer's Vegetable Lasagna. The product in question bears a **Best Before Date of March 2017**.

The reason for the RECALL is the product may contain small pieces of glass that may cause injury. There is a food safety concern.

THE AFFECTED PRODUCTS ARE AS FOLLOWS:

SUPC	MPC	PACK/ SIZE	BRAND	DESCRIPTION
1013978	10013800303223	4/6 LB	STOUFER	ENTREE VEGETABLE LASAGNA

AFFECTED CODE DATES:

Batch Code: 5346595916

To locate the batch code, look on the bottom edge of the lid or the side panel of the pan.

THE FOLLOWING OPERATING COMPANIES RECEIVED AFFECTED PRODUCTS:

PLEASE NOTE OTHER OPERATING COMPANIES MAY HAVE RECEIVED AFFECTED PRODUCT VIA NE or SE RDC or DOT FOODS.

SYSCO NORTHEAST RDC	
SYSCO SOUTHEAST RDC	

SYSCO CENTRAL TEXAS
SYSCO CHICAGO
SYSCO CLEVELAND
SYSCO DENVER
SYSCO DETROIT
SYSCO HOUSTON
SYSCO INTERMOUNTAIN
SYSCO KANSAS CITY
SYSCO NORTH TEXAS
SYSCO RIVERSIDE
SYSCO SACRAMENTO

SYSCO SAN FRANCISCO	
SYSCO VENTURA	

PLEASE TAKE THE FOLLOWING ACTIONS:

- 1. Review your inventory for the above listed product.
- 2. If any of the product(s) in question is in inventory, place the product on hold and retain any empty cases/shippers.
- 3. Do not dispose of product unless specifically instructed by Sysco via formal notice.
- 4. A Sysco Operating Company representative will contact your location to arrange for product replacement and/or credit.
- 5. If you have any questions regarding this recall action, please contact your Sysco representative immediately.



March 10, 2016

Dear Valued Customer,

As part of the recent Nestlé USA voluntary recall due to the potential presence of foreign material, Nestlé Professional has one affected SKU – Nestlé Professional Stouffer's Vegetable Lasagna. More information on the affected Nestle Professional product is detailed below.

Nestlé Professional is taking this action out of an abundance of caution after several consumers reported finding small pieces of glass in **retail products using the affected ingredient.** No injuries have been reported. Nestlé is investigating the source of the foreign material. Although our investigation is ongoing, we believe the source of the glass is spinach that was an ingredient used in this product.

Nestlé Professional product affected by the recall:

Item UPC/Globe Code 11001238	Batch Code	Best Before Date	Total Cases
Nestlé Professional Stouffer's Vegetable Lasagna (4 x 96 oz.) GTIN: 10013800303223	5346595916	March 2017	7317

The voluntary recall is limited to the batch code listed above. To locate the batch code, look on the bottom edge of the lid or the side panel of the pan. No other batch codes, sizes or varieties of Nestlé Professional products are affected by this voluntary recall. Nestlé USA has an additional listing of retail products affected by this voluntary recall. The information associated with these retail products are available on the Nestlé USA press release website.

Customers who have any product manufactured with this batch code should not consume it, please put it on hold and contact <u>Cheryl Lutz</u>, in Nestlé Professional Customer Services at 877-422-1220 x 2849 (7 am to 5 pm, EST, Monday through Friday) to arrange product disposal instructions and replacement from another batch code.

Operators who need additional information about product which has left the distributor location should visit <u>our Nestlé Professional website for additional information</u>.

Nestlé is dedicated to quality and customer satisfaction. We apologize for the inconvenience and thank you for your cooperation with this important matter. If you have any questions, please contact your Nestlé Professional representative.

Timothy Coughlin Vice President, Technical & Production Nestlé Professional Karen Simpson Director, Quality Management, Nestlé Professional North America

Karen H Simpson